

Testimonial for Gallivanter Travel, Rockhampton.

Travel is usually always stressful, but travel in foreign countries with different languages and cultures can be extremely challenging.

We wanted to include three different tours on our recent overseas trip: Warsaw and the Baltic States, the Somme, and Eastern Europe.

We approached Andrea at Gallivanter Travel, Rockhampton, as the Agency had arranged overseas trips for us in the past. We had a limited timeline, but Andrea was able to organise our trip perfectly.

Our plans faced major hurdles when the Iranian war affected our flights through the Middle East, and they were cancelled just six weeks before departure date.

Then, four weeks before we were due to leave, one of our tours was cancelled. It felt like a logistical nightmare, but our amazing Travel Agent, Andrea, seemed to effortlessly rearrange the whole schedule with alternative flights, accommodation, and transfer arrangements.

We embarked on another great adventure knowing everything was again well organised by our Agent at Gallivanter Travel.

However, the challenges didn't stop there. Who would believe that 80 flights were cancelled at one of the major airports in Germany as we were on our way to Paris?. We sent a message to Gallivanter Travel to let Andrea and the Agency know of our predicament and the fact that we would probably have to cancel our Somme tour.

Andrea was on Bereavement Leave, so, while we slept in our hotel, Sheron from Gallivanter Travel worked through the early hours, Australian time, and was able to rearrange our travel.

We didn't miss our amazing tour of the Somme. Sheron took the pressure completely off our shoulders, managing every intricate detail during that highly stressful time. We travelled to Paris on Air France and were even served morning tea!

Each of the tours we had chosen were amazing, and we thoroughly enjoyed every moment.

Thanks to the incredible expertise and teamwork at Gallivanter Travel navigating unfamiliar languages and distinct cultures felt entirely seamless despite the chaos. What could have been a ruined vacation turned into a smooth, unforgettable, humbling, and wonderful adventure.

We cannot recommend Andrea, Sheron, and the team at Gallivanter Travel Agency in Rockhampton highly enough! Thank you for keeping the stress out of our adventures.